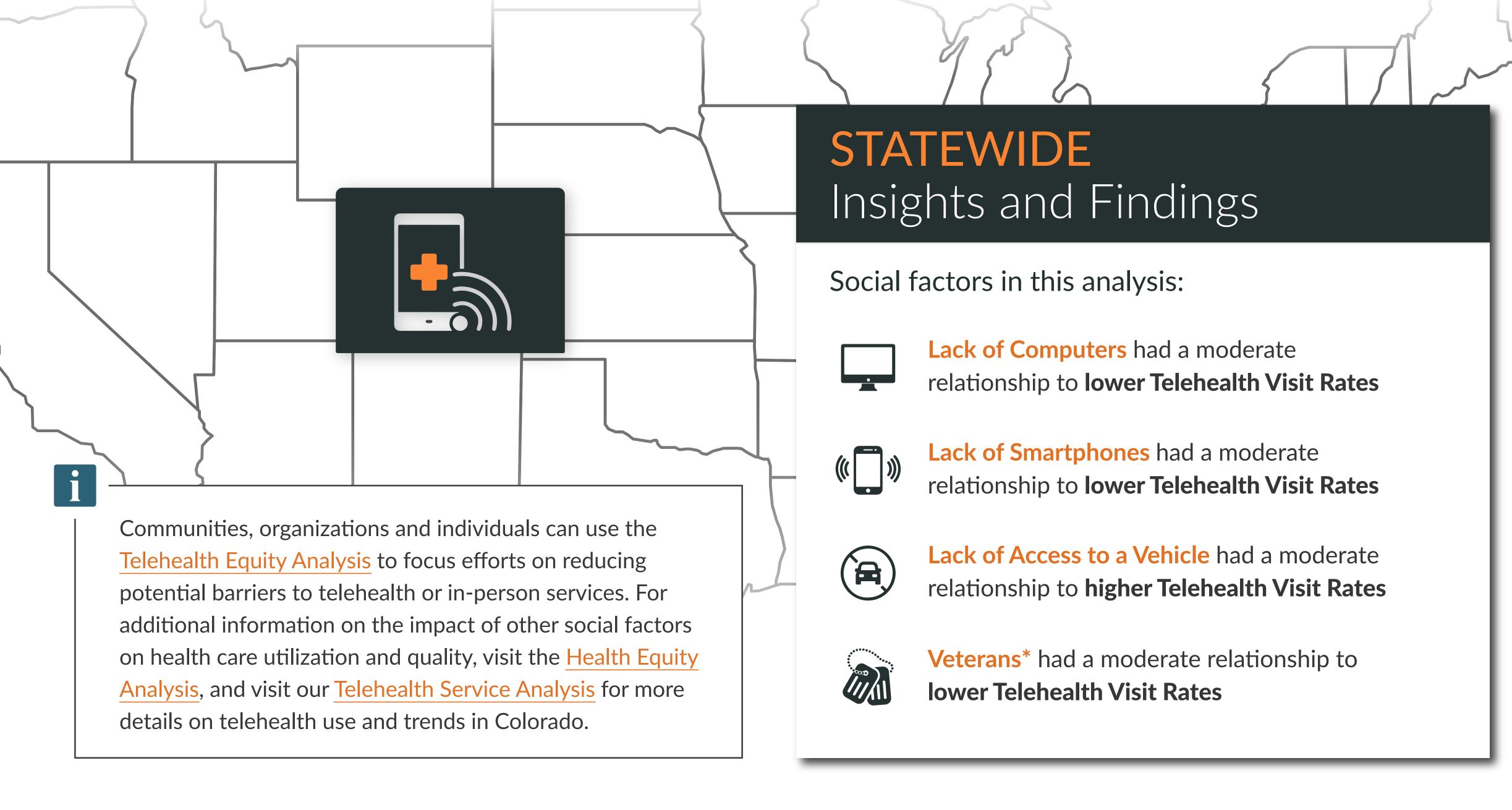
TELEHEALTH EQUITYANALYSIS

Providing health care services remotely through telehealth has the potential to improve access to care and advance health equity, especially for patients in rural and under-resourced communities. The Office of eHealth Innovation (OeHI) partnered with CIVHC to develop the Telehealth Equity Analysis with the ultimate goal of increasing equitable access to telehealth services. This analysis shows the relationship between social factors in U.S. Census data such as transportation, employment, and broadband connection and use of telehealth visits and in-person visits that could have been delivered via telehealth using information in the Colorado All Payer Claims Database.

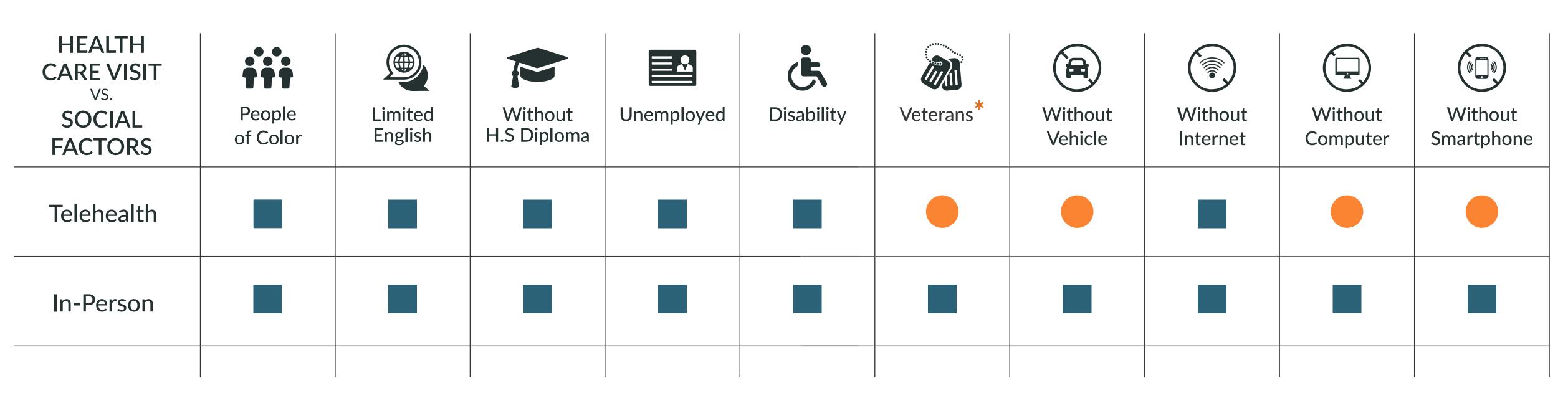


STATEWIDE Relationship Table

Moderate relationship

Weak/No relationship

^{*}The CO APCD does not contain Veterans Administration (VA) data, and Telehealth and In-Person rates from the CO APCD do not include any visits conducted through VA services.



THIS REPORT'S DATA Can Be Used To:

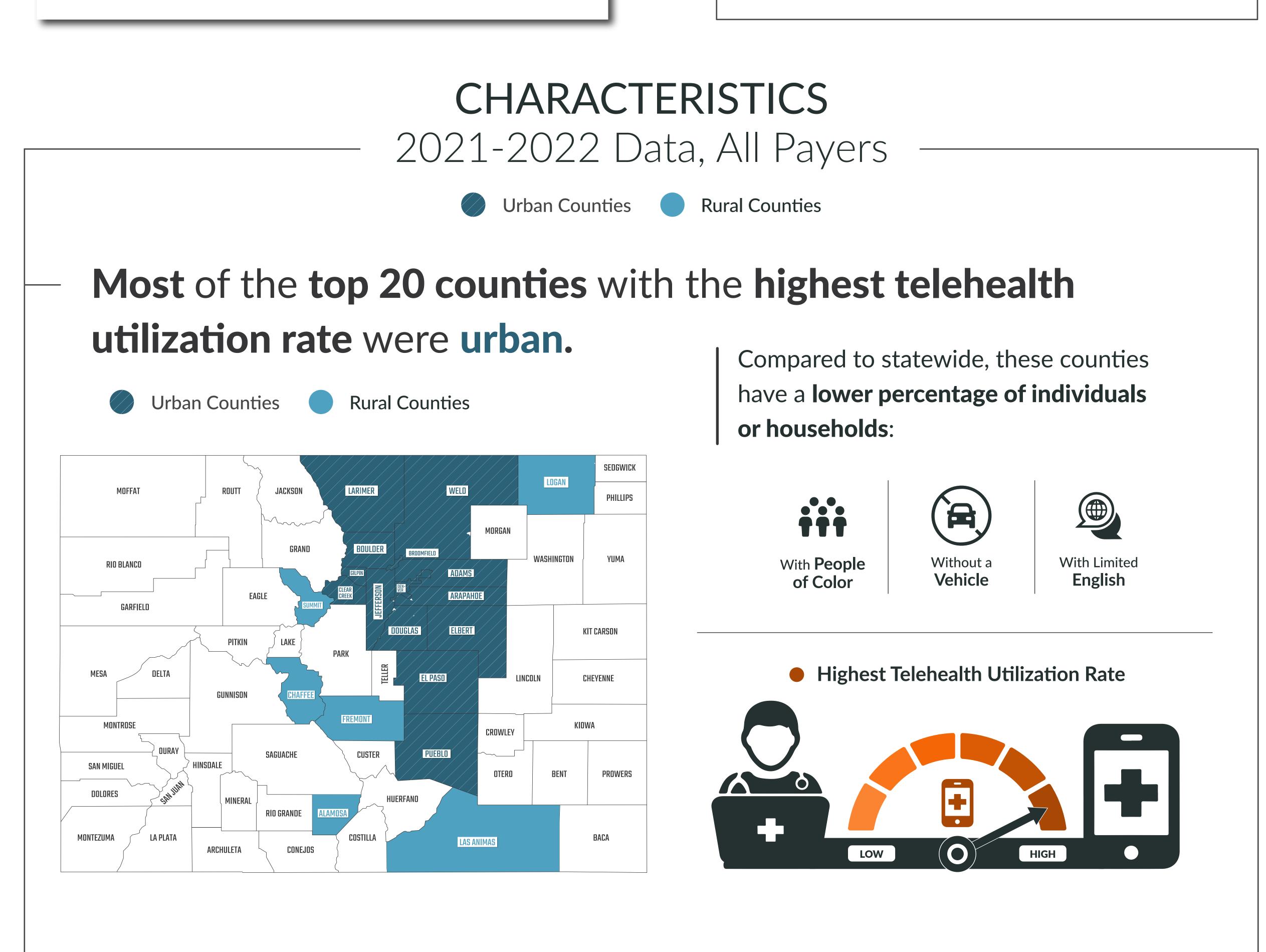
Understand how telehealth and in-person visits differ across the state and by county and neighborhood.

Investigate which social factors have a relationship to high or low use of in-person or telehealth services for your community.

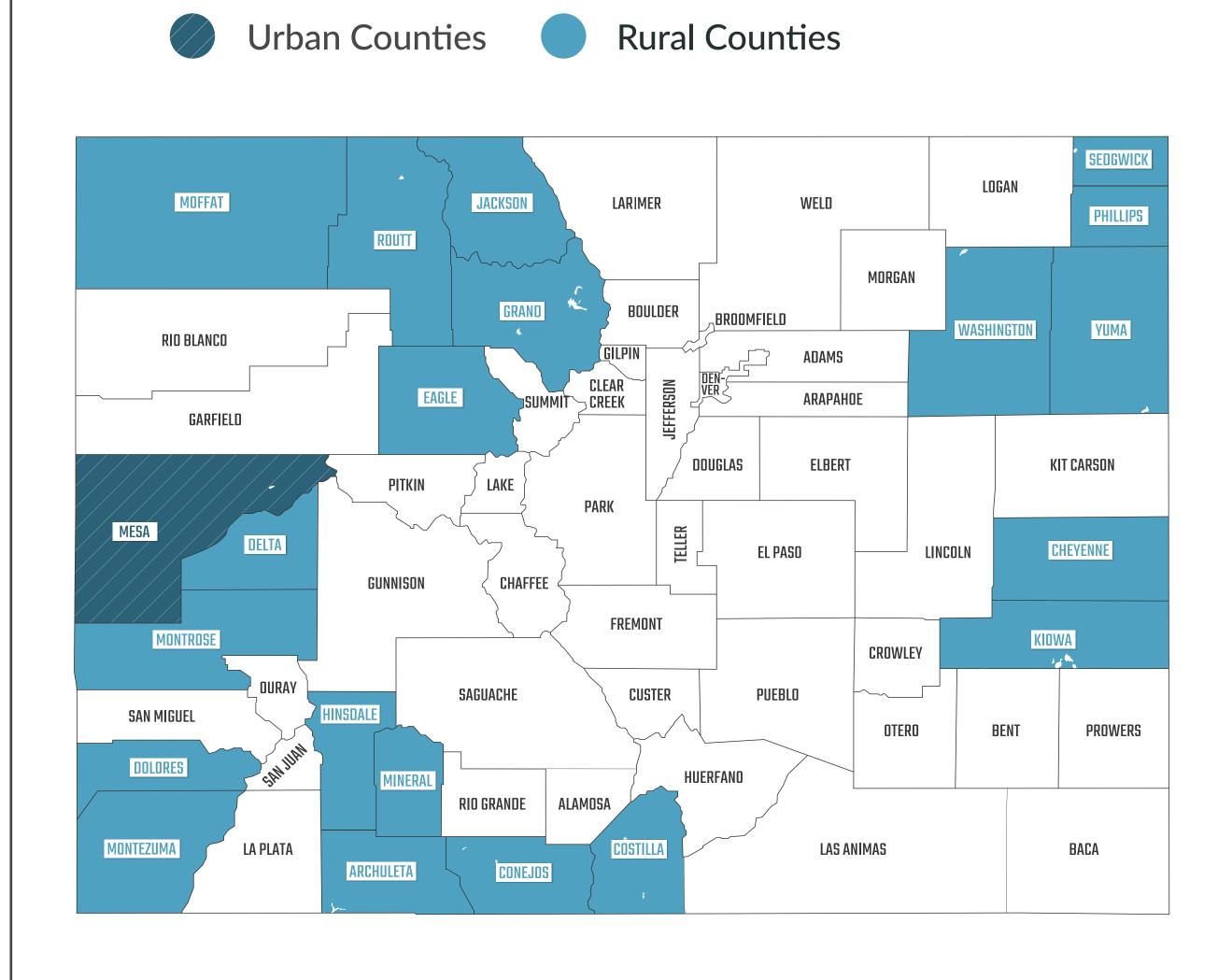
Develop programs or initiatives to support increased access to telehealth or in-person services, specifically addressing social factors impacting your community.

There are multiple factors that can impact a person's ability to access services via telehealth including availability of telehealth providers in their area and/or network, personal preference and comfort level seeing a provider via telehealth, and more. To fully understand what's driving telehealth rates, communities should evaluate telehealth accessibility and community member preferences and barriers.

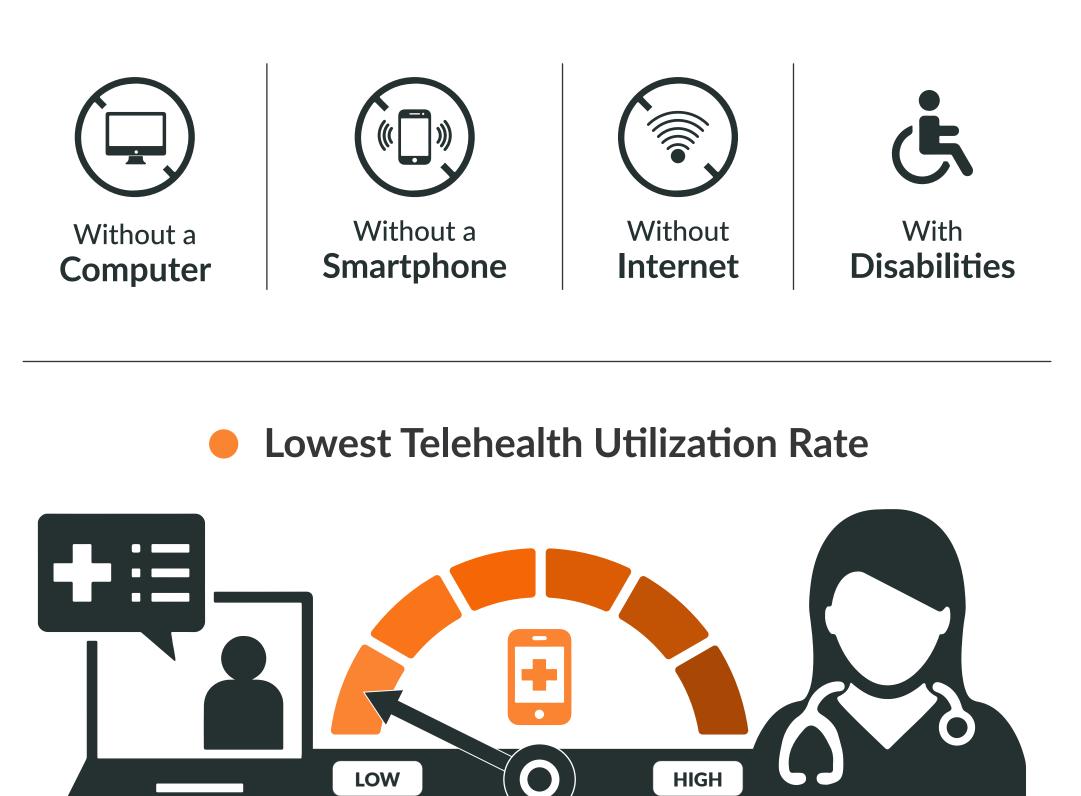
Additionally, small population counties with fewer than 30 census tracts will not have statistically significant correlation data and therefore must use caution when viewing the relationship data.



Most of the top 20 counties with the lowest telehealth utilization rate were rural.

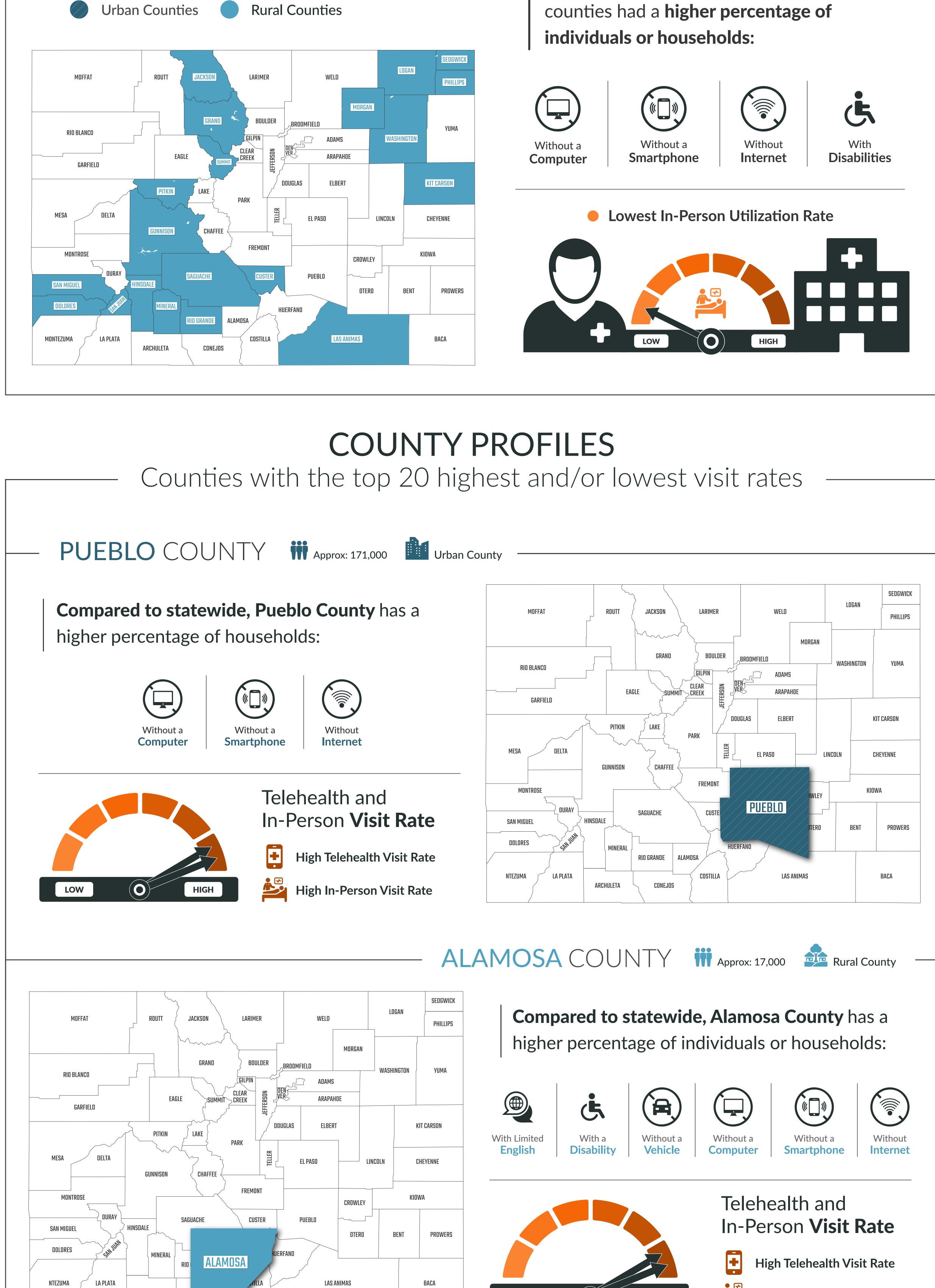


Compared to statewide, nearly all these counties had a higher percentage of individuals or households:



All of the top 20 counties with the lowest in-person visit rate were rural.

Compared to statewide, nearly all these



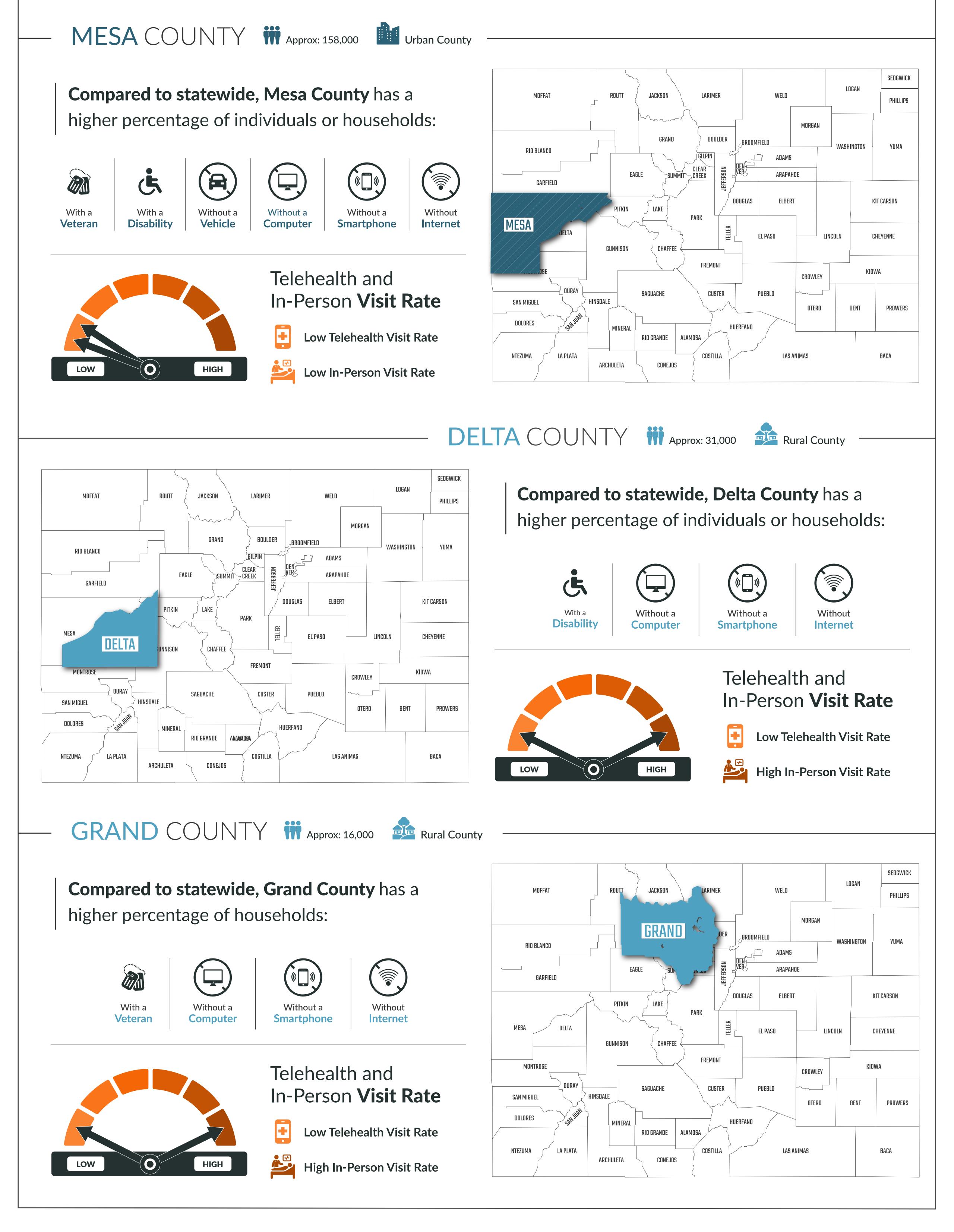
ARCHULETA

High In-Person Visit Rate

 \mathbf{O}

LOW

HIGH



To view the interactive Telehealth Equity Report and to learn more about Telehealth in Colorado, visit CIVHC's website at civhc.org or contact us at info@civhc.org. To learn more about OeHI's work, visit oehi.colorado.gov.

