CO APCD Data Quality - Payer Submission and Processing Discoveries

Updated September 2017 Center for Improving Value in Health Care

Payer Line of Business	Issue Category	Issue Description and Impact	Dates Impacted	Anticipated Resolution Date	Resolved (available in data)
Commercial	Missing Data	Missing January and February pharmacy claims data. This payer has approximately 1,000 pharmacy members per month.	January - February 2017	Winter 2017	N
Commercial	Self-Funded Data	Missing self funded medical claims December 2015 - March 2017. This payer has approximately 270,00 medical members per month.	December 2015 - March 2017	Winter 2017	N
Commercial	Self-Funded Data	Drop in self funded pharmacy claims December 2015 - March 2017. This payer has approximately 240,000 pharmacy members per month.	December 2015 - March 2017	Winter 2017	N
Commercial	Prescription Drug Coverage Flag	January 2016-June 2017 missing pharmacy flag in eligibility file. Pharmacy claims appear missing because they do not have matching eligibility. This payer has approximately 10,000 pharmacy members per month.	January 2016-June 2017	Winter 2017	N
Commercial	Line of Business Assignment	High proportion of records have an Insurance Product Type of Other "99". This payer has approximately 300,000 medical members per month and 250,000 pharmacy members per month.	January 2015 - July 2017	Winter 2017	N
Commercial	Missing Data	Missing January - June 2013 eligibility, October 2014 medical claims and all data February - April 2017. This payer has approximately 8,000 medical members per month.	January - June 2013, October 2014, February - April 2017	Winter 2017	N
Commercial	Self-Funded Data	Low pharmacy member allowed amounts under 50 in September 2013-March 2017 (missing Jan-Aug 2013, December 2014, February-March 2015) and 0 claims in September 2015. This payer has approximately 3,000 pharmacy members per month.	September 2013-March 2017, September 2015	Winter 2017	N
Commercial	Self-Funded Data	Low pharmacy member allowed amounts under 50 in September 2013-November 2014 (missing Jan-Aug 2013, December 2014). This payer has approximately 1,000 pharmacy members per month.	Low member allowed amounts under 50 in September 2013-November 2014 (missing Jan-Aug 2013, December 2014)	Winter 2017	N

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Commercial	Missing Data	Missing June - July 2016, December 2016 - April 2017 eligibility, medical and pharmacy claims. Also missing October 2016 medical claims. This payer has approximately 700,000 medical and 40,000 pharmacy members per month.	June, July, October, December 2016 and January - April 2017	Winter 2017	N
Medicaid	Duplicate Claims	Potential duplication of less than 1% of payer's claims, a total of approximately 285,000 claims.	2009 - 2016	N/A	N
Commercial	Positive Reversals	2,000 - 5,000 claims per year are coded as a reversal '22' in the Claim Status but have positive payment values. This payer has approximately 90,000 pharmacy members per month.	2011 - 2016	N/A	N
Commercial	Missing Data	Missing March 2016 - March 2017 pharmacy claims due to lack of claim version number. This payer has approximately 90,000 pharmacy members per month.	March 2016 - March 2017	Summer 2017	Y
Commercial	Missing Data	Missing March 2016 - March 2017 pharmacy claims due to lack of claim version number. This payer has approximately 1,000 pharmacy members per month.	March 2016 - March 2017	Summer 2017	Y
Medicaid	Duplicate Claims	Potential duplication of 5% of payer's claims, a total of approximately 5,000,000 claims.	2009 - 2016	Summer 2017	Y
Commercial	Missing Data	Missing April 2012 medical claims data. This payer has approximately 80,000 medical members per month in 2012.	April 2012	Summer 2017	Y
Commercial	Missing data	Missing December 2015 - February 2016 medical claims. This payer has approximately 20,000 medical members per month.	December 2015 - February 2016	Summer 2017	Y
Commercial	Missing Data	Missing February-March 2015, May-June 2015, August-September 2015, November-December 2015 eligibility. This payer has approximately 30 members per month.	February-March 2015, May-June 2015, August-September 2015, November-December 2015	Summer 2017	Y

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Commercial	Missing Data	Missing January 2009-July 2013, July-August 2016 eligibility. This payer has approximately 5,000 medical members per month.	January 2009 - July 2013; July - August 2016	Summer 2017	Y
Commercial	Missing Data	Missing January - April eligibility, pharmacy and medical claims. This payer has approximately 25,000 medical and pharmacy members per month.	January - April 2017	Summer 2017	Y
Commercial	Missing Data	Lack of inpatient and outpatient claims in the January - October 2015 data. This payer has approximately 35,000 medical members per month.	January - October 2015	Fall 2017	Y
Commercial	Prescription Drug Coverage Flag	January 2009-December 2015 missing pharmacy flag in eligibility file. Pharmacy claims appear missing because they do not have matching eligibility. This payer has approximately 10,000 pharmacy members per month.	January 2009-February 2017	Fall 2017	Y
Commercial	Missing Data	Missing January - April 2017 eligibility, medical and pharmacy claims. This payer has approximately 300,000 medical members per month and 250,000 pharmacy members per month.	January - April 2017	Fall 2017	Y
Commercial	Missing Data	Missing September 2015 medical and pharmacy claims. This payer has approximately 1,300 medical members and 3,000 pharmacy members per month.	September 2015	Fall 2017	Y
Commercial	Prescription Drug Coverage Flag	January-February 2014, September 2014, November 2014 missing pharmacy flag in eligibility files. Claims appear missing because they do not have matching eligibility. This payer has approximately 3,000 pharmacy members per month.	January-February 2014, September 2014, November 2014	Fall 2017	Y
Commercial	Missing Data	Missing September 2015 pharmacy claims. This payer has approximately 3,000 pharmacy members per month.	September 2015	Fall 2017	Y
Commercial	Prescription drug coverage flag	January-February 2014, September 2014, November 2014 missing pharmacy flag in eligibility files. Claims appear missing because they do not have matching eligibility. This payer has approximately 1,000 pharmacy members per month.	January-February 2014, September 2014, November 2014	Fall 2017	Y

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Commercial	Missing Data	Missing 2015 and November 2016 pharmacy claims, January - September 2016 eligibility. This payer has approximately 6,000 pharmacy members per month.	2015, January - September 2016, November 2016	Fall 2017	Y