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Care Transitions Task Force Work Group Update February 2012

In February, the work groups of the Care Transitions Task Force continued their conversations and expanded on ideas from their initial meetings in January. Please see below for a brief update on each work group.

Mapping Work Group

Attendees: February meeting postponed.

Discussion: The Mapping Work group postponed the regularly scheduled meeting in February and decided to reconvene in March in order to give CIVHC staff the opportunity to make plans with Treo Solutions, the company contracted to build Colorado's APCD, to provide a demonstration of their mapping capabilities for the group. Treo Solutions will be presenting at this group's next meeting in order to give a demonstration of interactive mapping that can be used with CIVHC's APCD data, and providing group members an opportunity to ask questions and take note of the type of information Treo would need in order to begin working on the interactive map that will track the following four outcomes: rate of readmissions, rate of hospital admissions, emergency room utilization, and observation stays.

Next Meeting: March 7th 2012 9:00-11:00am at CIVHC.

Resource Development Work Group

Attendees: Karen Frederick-Gallegos, *Colorado Medical Society*; Christine LaRocca, *Colorado Foundation for Medical Care*; Katie Lewandowski, *Colorado Hospital Association*; Michelle Mills, *Colorado Rural Health Center*

Discussion: As a reminder, the focus of this group is about narrowing down the world of care transitions tools, resources and information into a user-friendly, Colorado specific website format. With that in mind, the group reviewed the list of care transitions related work/projects/initiatives from a Wiki-Spaces Inventory maintained online by CFMC, a set of interview questions to ask those working on care transitions in Colorado, and how various resources and tools will be recommended or suggested on the final deliverables. The group agreed that we'll likely need to set clear criteria regarding what constitutes a "care transitions initiative" to establish what care transitions initiatives will be represented, as well as how to rank the evidence base for the tools and best practices highlighted on the website. The group's next steps are to finalize plans for the care transitions inventory, interview questions, and evaluation of existing tools and best practices.

Next Meeting: March 8th 2012 10:00-12:00pm at CIVHC.

Policy Work Group

Attendees: Hilarea Amthauer, *Colorado Foundation for Medical Care*; Karen Frederick-Gallegos, *Colorado Medical Society*; Alexis Giese, *Colorado Access*; Caitlin Csakai, *Colorado Regional Health Information Organization*

Discussion: From the previous meeting, the Policy Work Group agreed to explore the development/promotion of a statewide care transitions checklist to be used by facilities statewide. The work will start with targeted conversations with identified stakeholders (consumers, providers, hospitals, long-term care, and policymakers) in order to gauge interest, feasibility and practicality of such a document. Further information and research is needed to better understand logistics and technological issues, and how these checklists may be implemented and used in practice. Next steps for the group are

to finalize the charge and timeline, and for CIVHC staff to move forward with informational interviews and contact with key stakeholders in order to determine their needs.

Next Meeting: March 16th 2012 10:30-12:00pm at CIVHC.

Metrics Work Group

Attendees: Scott Anderson, *Colorado Hospital Association*; David Kaye, *St. Anthony Hospitals*; Darlene Rodgers, *ESRD Network #15 and #17*

Discussion: The group reviewed the set of interview questions and interviewee list prepared by CIVHC's intern, Melissa Jo Mouton, which will be used to obtain information from care transitions projects around the state. The group then discussed the potential for an additional related deliverable, stemming from a conversation in January on different approaches to obtaining some baseline measures for care transitions projects. Action items for the group include reviewing the draft charge document with the additional deliverable and revised timeline, as well as a deeper study of the interview questions and list of interviewees – and to provide feedback to CIVHC staff.

Next Meeting: March 20th 2012 3:00-5:00pm at CIVHC.

Communications Work Group

Attendees: Katie Lewandowski, *Colorado Hospital Association*; Michelle Mills, *Colorado Rural Health Center*; Matt Pfeifer, *National MS Society*

Discussion: From previous meetings, CIVHC staff drafted a message map by stakeholder (consumers, providers, hospitals, post-acute care, and policymakers), that identified their awareness, needed education/message, and barriers to action. Group members went through the exercise of assessing each cell in the provided matrix, modifying and adding to the message map – a process which will continue over the next few months. Lastly, the group was given homework to review existing issue briefs and consider the components that this deliverable will include. Group members were asked to provide their suggestions and feedback before the next meeting in March.

Next Meeting: March 27th 2012 2:00-4:00pm at CIVHC.